

## Exchange Policy

Returns, refunds and/or cancellations are not currently allowed for online purchases.



**Please note: We do not accept international exchanges. We apologize for any inconvenience**

**this may have caused.** If you received your item(s) damaged or have an issue with sizing, please contact our support team through our website **within 7 days** of the order's delivery date.

All exchanges must be authorized by us before sending merchandise back. The merchandise must not be worn, altered or washed.

You will be required to return the merchandise in its original condition. Merchandise returned damaged may be rejected and sent back to the customer at the discretion of SIA AMUN.

Using a tracking number is highly recommended to ensure your exchange does not get lost or misplaced. We are not responsible for lost or stolen packages.

Please include your order number, name, and email so we can contact you. After receiving the merchandise, we require up to 7-10 business days to process the exchange.

## Shipping Policy

You will receive an email with your tracking information once it becomes available. Please allow a few days for the tracking number to become active, so you can accurately track your package.

Please Allow 7-10 Business Days For Domestic Orders.

We are not responsible for Duties, Taxes, Customs Fees and any additional fees encountered during the shipping process.

**Please Note: If you refuse to accept the incurred fees and the package is determined unclaimed, denied or otherwise refused, SIA AMUN will not provide any form of refund nor reship the order.**

## Terms of Use

By using our website, you agree to the Terms of Use. We reserve the right to correct any errors or omissions, and to change or update information at any time without prior notice (including after you have submitted your order).

## What information SIA AMUN collects

SIA AMUN collects personal data from visitors to the website who register their information. We also use web statistics tools and track IP addresses so we can improve our services and enhance your online experience. SIA AMUN does not collect personally identifiable information from anyone under the age of eighteen. If you are under eighteen, please ask your parents to register for you. Please do not submit any personal details if you are under eighteen.

## How SIA AMUN uses information you provide

If you give us your personal information, we will use this information to register you with our website, to administer our website services. We will send you announcements or communications by email only if you give us your permission by submitting your personal details. Otherwise, we use your information only to review our performance and to improve our services to you.

## Does SIA AMUN share your information with others?

SIA AMUN does not sell, rent or disclose our client's names, addresses, email addresses or other personal information to any non-SIA AMUN entity. SIA AMUN may share client information within the SIA AMUN organization, including other commonly-owned brands, so that you may be informed of other products that may be of interest to you. Further, in order to maintain our website and provide our client communications, SIA AMUN contracts with selected third parties. As necessary, your personal information may be processed by these third parties, solely for the purpose of assisting SIA AMUN in these endeavors and subject to strict contractual confidentiality obligations. We do not otherwise disclose your information to third parties, unless required by law or in connection with a legal claim or proceeding. If SIA AMUN is acquired by another entity, information about SiaAmun.com clients may be made available to the new entity.

## Acceptance of privacy policy and modifications

By accessing and using the SiaAmun.com website, you consent to our collection, use and disclosure of your information as described in this privacy policy. SIA AMUN reserves the right occasionally to make changes to its privacy policy or practices. You should therefore review this page from time to time to get updated information. We will notify you of any changes in our privacy policy by posting the modifications on our website.

## Contact us